

Frequently Asked Questions

Q. Can I receive CEU points for any of your training sessions?

A. Absolutely! CEUs count towards State and NCRA points.

- ✓ One on one trainings (offered at my office, your office or online)
- ✓ Group trainings
- ✓ Live interactive webinars
- ✓ Webcasts

Q. How do I register for a workshop, webinar or webcast?

A. Click on my "online payment" link found on my home page or in the "classes offered page". Checks are also accepted via mail. Contact me directly if that is your preferred method.

Q. What's the difference between a webinar and webcast?

A. Webinars are live interactive sessions where you can ask questions, talk to other reporters and is offered on a specific time and date. Webcasts are pre-recorded. You can watch them as many times as you like for up to 90 days.

Q. What do I need to do an online webinar or webcast?

A. A high speed internet connection and computer, that's it!

Q. How do I get credit for my CEUs?

A. I will provide you the NCRA ACCET application form and certificate of completion. You will send it to NCRA with the application fee to receive your points. State CEUs just require the verification of completion that I'll provide you.

Q. What if I lose my paperwork or forget what I've attended?

A. I keep track of all sessions you've done, just contact me.

Q. Do you only train on Case Catalyst?

A. No, I offer technology training for everything related to your business, including litigation support, transcript delivery, and cloud based services. If you're got a specific request, contact me directly.

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